



The Doggie Depot of Virginia, LLC  
2100 S Loudoun St., Winchester, VA 22601

## General Information and Policies

The purpose of dog day care at The Doggie Depot of Virginia, LLC (“Doggie Depot”) is to provide a safe and stimulating environment for dogs to learn, play and socialize. To ensure the safety and health of the pet(s) and our other guests, we require all guests to comply with the following rules and regulations:

**AGE:** All dogs must be at least 16 weeks of age or older. (Puppies must be at least 10 weeks old for Puppy Play Time and training).

**SEX:** All dogs 7 months or older must be spayed or neutered.

**VACCINATIONS:** All dogs must have up-to-date vaccinations. Owners must submit written proof of DHLPP, (DHPP or DAPP, and Leptospirosis will suffice), Bordetella and Rabies vaccinations at least seven days prior to participating in training, Day Care, or any other activity at the Doggie Depot. (Dogs participating in training who are too young to receive the Rabies vaccination may participate in these services but may not attend Day Care).

**HEALTH:** All dogs must be in good health. Owners will certify their dog(s) are in good health and have not been ill with a communicable condition within the previous 21 days. All dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the previous 21 days will require veterinary certification of health to be admitted or readmitted. If at any time during our care it is apparent a dog is ill, the owner will be notified to pick up the dog immediately or the dog will be transported to a veterinarian.

**BEHAVIOR:** All dogs must be non-aggressive and not food or toy protective. Owners will certify their dogs have not harmed or shown any aggressive or threatening behavior towards any person or any other dog(s). Please remember: your pet will be spending time with other pets and the safety and health of our staff and human and pet guests is our main concern.

**LEASHES AND COLLARS:** All dogs must enter the facility on a leash. All dogs must have a collar with name tag, rabies certificate and license. Prong, choke, shock and “e-” collars are not permitted.

**APPLICATION:** All dogs must have a complete, up-to-date and approved application on file. There is a one-time \$30.00 non-refundable application evaluation fee for each dog. This fee will be applied as a one-day pass for each approved dog and is considered the dog’s first day of daycare.

**RATES:** Fees are based on a pre-paid pass plan. A pass is valid for 3 months from date of purchase. These fees are subject to change without notice. As of February 7, 2019, the rates are as follows:

- Daily Rate: \$30.00 Per Day (Over 5 hours)
- Half-Day Rate: \$18.00 Per Day, Up to 5 Hours
- Five Day Pass: \$140.00 (\$28.00 Per Day)
- Ten Day Pass: \$266.00 (\$26.60 Per Day)
- Twenty Day Pass: \$505.00 (\$25.00 Per Day)

The owners of multiple dogs are entitled to a 10% discount on the above prices for each dog after the first one.

**DAYS AND HOURS:** Monday through Friday 7:00 a.m. through 7:00 p.m. Saturday is currently training by appointment only. The Day Care is not an overnight boarding facility. There is a \$1.00 per minute charge for any pet left after close of business. If a dog is not picked within 30 minutes of close of business, arrangements will be made with a boarding facility for overnight accommodations. The owner will be liable for any charges incurred with the boarding facility as well as a \$30.00 transportation fee. These fees are subject to change without notice.

**RESERVATIONS:** Reservations are required for Day Care and Training. Evaluations for Day Care must be scheduled at least 24 hours in advance of the dog's start date in the Day Care. Same day cancellations and not showing for a reservation or evaluation without calling may result in a \$30.00 scheduling fee.

**CHANGE:** These policies are subject to change without notice.